

Cancellation policy

Right of withdrawal

You have the right to revoke this contract within fourteen days without giving reasons. The revocation period is fourteen days from the date of conclusion of the contract.

In order to exercise your right of revocation, you must inform us (u-wert.net GmbH, Ubstadter Str. 7, 76694 Forst, Germany, Phone: +49 7251 3222111, info@u-wert.net) by means of a clear declaration (e.g. a letter sent by post or e-mail) of your decision to revoke this contract. You may use the attached model revocation form for this purpose, but this is not mandatory.

In order to comply with the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the end of the revocation period.

Consequences of revocation

If you revoke this contract, we shall reimburse you for all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a different type of delivery from the cheapest standard delivery offered by us), immediately and at the latest within fourteen days of the day on which we receive notification of the revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

If you have requested that the services should commence during the cancellation period, you shall pay us a reasonable amount corresponding to the proportion of the services already provided by the time you informed us of the exercise of the right of cancellation in respect of this Agreement compared to the total scope of the services provided for in the Agreement.

Sample revocation form

If you want to cancel the contract, please fill out this form and send it back to us.

To: u-wert.net GmbH Or via email to: info@u-wert.net
Ubstadter Str. 7
76694 Forst, Germany

I hereby revoke the contract concluded by me for the purchase of the following goods / the provision of the following service(*)

- Ordered on _____ / received on _____
- Username of the consumer: _____
- Real Name of the consumer: _____
- Address of the consumer: _____
- Signature of the consumer (only if communicated on paper): _____
- Date: _____

(*) Delete as applicable.

Status: February 13th 2022